

WINNER

WG 20C 4G

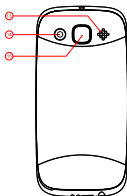
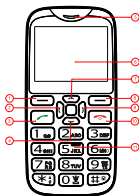


Instruction manual










Package contents: power adapter with USB-C; phone; charging stand; manual; warranty card.

Important instructions

- Do not use the phone while driving.
- Do not use the phone near personal or medical or healthcare facilities without confirmation that the phone's radio transmissions do not interfere with their operation.
- Always turn off your phone in aircraft.
- Do not use the phone at a fuel station; always turn off the phone near explosives.
- Always use only original batteries supplied the manufacturer. There is a risk of damage to the phone or even explosion.
- Do not throw the battery into a fire or expose it to temperatures above +60°C, as there is a risk of explosion or fire.
- SAR – the phone complies with regulations for maximum electromagnetic radiation.
- Protect from falling, mechanical damage, dirt, and extreme temperatures. Never disassemble the phone.
- Do not place the phone or its holder above the airbag in a car.
- Keep out of reach of children and do not allow them to play with it. It contains small parts that could cause suffocation or injury.

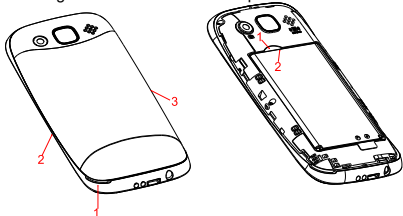


1 Left function button	10 End call
2 Left arrow	11 Keypad
3 Dial	12 Flashlight
4 Down arrow	13 Speaker
5 Earpiece	14 Camera
6 Display	15 SOS button
7 Up arrow	16 Headphone jack
8 Right function button	17 Type-C power connector
9 Right arrow	18 Power from stand

Icon	Meaning
	Battery status
	Signal status
	Bluetooth
	Alarm
	Headphones connected
	Missed call
	Keypad lock
	New message
	No SIM card inserted

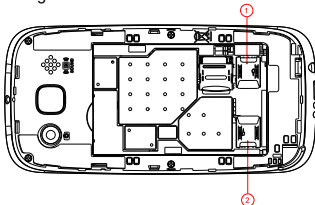
Inserting the battery

Carefully remove the back cover of the phone. Insert the battery so that the contacts are facing down and touching the metal contacts in the phone' .



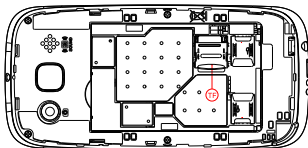
Inserting the SIM card (SIM1 / SIM2)

Remove the battery, if inserted, locate the SIM card slot and insert the SIM card with the metal contacts facing down.



Inserting a microSD memory card

Remove the battery, if inserted, locate the memory card slot (TF slot) and insert it with the metal contacts facing down.



CAUTION! Turn off the phone and disconnect the charger when handling the battery, memory card, or SIM card. Use only original batteries supplied by the phone manufacturer!

Charging the battery

1. Make sure the battery is inserted in the phone.

2. Connect the charger to the Type-C connector on the bottom of the phone.
3. Charging will start automatically.
4. The phone can be charged while it is turned on or off.
5. The battery charge status is indicated on the phone screen.

Turning the phone on and off

1. To turn on the phone, press and hold the button with the red handset. The welcome logo will appear on the display.
2. If required, enter the access password and confirm it with the confirmation button.
3. Enter the SIM card PIN if required and confirm with the confirmation button.
4. To turn off the phone, press and hold the button with the red handset .

After unlocking the SIM card, the phone will automatically search for an available network. After successful registration, the name of the operator will appear on the display.

Locking and unlocking the keypad

The keys are locked using the **Menu** and ***** keys . You can **set automatic locking in the menu / Settings / Security / Automatic keypad lock after a specified time. The keys are unlocked by pressing the Unlock... and * keys . The keys can also be locked and unlocked by pressing and holding ***

Dialing a number

In the nd standby mode, enter the area code, if required, and the phone number using the phone

keypad and press the green handset button. This will dial the entered phone number. To end the call, press the red handset button . **Volume** – adjust during a call using the up/down navigation arrows. **Hands-free mode** – press the right function button during a call.

CAUTION!


The phone receiver may be loud. Therefore, do not set the volume to the highest level unnecessarily to avoid damage to your hearing. In addition, when the volume is set higher, the other party may hear an echo of their voice under certain circumstances. In such a case, reduce the volume until this phenomenon disappears.

Call log

To access the **Call Log** menu, select **Menu / Call Log**. Then press the **OK** button.

In the **Call Log** menu of the , the following options are available for the : Missed calls, Dialed numbers, Received calls, Rejected calls, Delete all, Call duration meters, Data service counter

Messages

The phone allows you to receive and send text messages (SMS). You will be notified of a new message by a symbol  on the phone screen.

To create a new SMS message, select: **Menu/ Messages / Write message**.

You can change the font size and insert various characters into the text using the # and * keys. When you have finished writing the text, select **Options / Send**. Enter the recipient's phone number or select from your contacts () and then confirm by **selecting Send**.

Received – contains received messages. You can view them using the up and down navigation buttons and open them using the middle function button.

The following options are also available the following options:

Write message; Received messages; Sent messages; Drafts; Sent messages; Templates; Send message; Voice mail server; Delete all; Settings; Message capacity.

Contact

The phone contains a contact directory where you can store names and phone numbers, either in the phone memory or on the SIM card. You can access your contacts via **Menu / Contacts**. You now have several options to choose from:

Contacts – displays a list of contacts (phone, SIM card, both), **Add** – create a new contact in the list (you can choose whether to save the contact to the phone or SIM 1/2 card), **Delete all** – delete all contacts stored in the phone/SIM card,

Import/Export – allows you to save/load contacts to/from internal storage or SD card. Contacts are saved as a ".vcf" file, **Speed dial** – with speed dial, you can easily dial your favorite numbers by holding down one of the keys on the keypad. You can now enable/disable and set speed dial for keys 2 to 9

Memory status – displays the number of contacts in device and free space

FM radio

To enter the **FM radio** menu, select **Menu / FM radio** and then press OK. Use the left function key (options) to call up **the following options:**

Automatic channel search and save, Channel list, Save, Manual search, Turn on speaker, Play in background, Help **Radio controls:** On/off (middle

function key), Volume + / - (up and down arrows), Auto search + (right arrow), Auto search - (left arrow), Press the right function button (**exit**) to turn off FM Radio.

Multimedia

To access the **Multimedia** menu, select **Menu / Multimedia** and then press **OK**. The following options are available in the **Multimedia** menu on the : Camera; Video Recorder; Audio Player; Video Player; Recording Device; Image Viewer; File Manager.

Camera

The camera lens is located on the back of the phone. To access the menu **Camera** menu, select **Menu / Multimedia / Camera** , then press **OK**. To take a picture (**camera shutter**), use the "**middle function button**." Use the up and down arrows to zoom in and out. **In options tab, you can choose from:** Image viewer; Video mode; Effect; Settings.

CAUTION! Capturing may take a few moments, so please remain still after pressing the shutter button. Otherwise, the image may be blurred.

Images can be saved to the phone's internal storage or to a memory card. We always recommend using a memory card to avoid filling up the internal storage.

Video recorder

To access the **Video Recorder** menu, select **Menu / Multimedia / Video Recorder** and then press **OK**. **The middle function key** is used to record video (start recording). Use the up and down arrows to zoom in and out. In the , you can choose from the following

options: Show video directory, Photo mode, Effect, Settings.

File manager

To access the **File Manager** menu, select **Menu / Multimedia / File Manager** and then press **OK**.

A simple file manager will open. Files can be viewed either by type (audio, images, video, documents) or by folder, similar to a computer (displays files and folders on the internal storage) and External storage (to view the contents of the MicroSD card, if inserted).

Alarm

To access the **Alarm** menu, select **Menu / Alarm** and then press **OK**. The phone is equipped with independent alarms, each of which can be set separately. The alarm can be set to repeat, specific days can be defined when it should ring, etc.

Alarm settings:

Select one of the 3 available alarms, Set alarm – Active / OK, Time: set as desired, Ringtone – select **one of the preset ringtones** or choose your own using **Next ringtone**, Repeat mode – select one of the 3 options (once, every day, weekly), press the right function key to return, which saves and activates the alarm

Calendar

To enter the menu **Calendar** menu, select **Menu / Applications / Calendar** then press **OK**. The calendar allows you to view and browse the calendar and add events with reminders for each day. Setting reminders: **Calendar / Options / Add task**
Here you can set everything you need and save it. This will save the task for the given day.

Calculator:

To access the **Calculator** menu, **select Menu / Applications / Calculator and then** press OK. The phone includes a simple and practical calculator with basic functions.

Control

Use the keypad to enter numbers, Delete – right function key, Decimal point is entered by pressing the * key, Use the up/down arrows to select the desired operation +, -, /, x. Exit the calculator by pressing the key with the red handset .

Bluetooth

To access the **Bluetooth** menu, select **Menu / Applications / Bluetooth** and then press **OK**.

Bluetooth is a modern system that allows you to connect various devices wirelessly, e.g. a wireless hands-free kit and a phone, a phone and a computer, or two phones with each other. You can transfer call audio or send files or receive files from another device.

The the following menu is available:

Bluetooth Active / Off; Bluetooth visibility; Paired devices; File transfer; My Bluetooth name; Bluetooth file storage; Address information; Help

Profiles

The phone allows you to set profiles which can be found in Menu / Settings / Profiles. Here you can set the ringtone and SMS tone, vibration, ringtone type, ringtone and SMS volume, keyboard sound and volume, the tone when turning the phone on and off,

and the sound of the 12 system tones. After selecting the appropriate profile, you have the following options: Activate (activate the selected profile), Rename, Ringtone settings, Adjust volume, Ringtone type, Other alert tones

SOS Locator – emergency call, SMS and location determination function

Your phone is equipped with a special SOS button. When pressed, the phone automatically calls a preset number and sends the phone's location to that number via SMS in the form of a link to be displayed on a map – if the recipient uses a standard phone with an Internet browser, they simply click on the link to display a map showing the phone's location.

Service settings

For the service to work properly, you must first activate it and set the number that the phone will call and send an SMS to when the SOS button is pressed. To access the **SOS settings**, select **Menu / Settings / SOS settings**, then press **OK**.

SOS status – Active, SOS numbers – manual editing or adding from contacts, SOS SMS – On/Off, SOS SMS – SOS SMS text, Alert tone status – Active

Making an emergency call and sending an SMS

Press and hold the SOS button on the back of the phone. When SOS is activated, the phone first counts down 5 seconds and then calls and sends an SMS 5 times in a row. During this cycle, SOS can be canceled by holding down the SOS button.

Alternatively, during the countdown, the emergency call can be terminated by pressing the right function button Cancel. An emergency message containing a link to the phone's location on a map is then sent to

the preset number, and the phone will attempt to call that number.

Location determination function

The location sent in the SMS link is determined based on the operator's network, with accuracy depending on network density in the given location. For example, in cities, the location can be determined with an accuracy of tens to a few hundred meters, but outside built-up areas, the accuracy generally decreases.

GSM Locator

The GSM Locator service allows you to track the location of your mobile phone by sending an SMS message in the form of SOS123 from another mobile phone. The phone will then send a link to Google Maps with the approximate location of your mobile phone. The phone will also send the location if the SOS mode has been activated (by pressing the SOS button).

This service is provided without any warranty, at the user's own risk, and the accuracy of the results or availability of the service is not guaranteed by the phone manufacturer, operator, or map provider.

Settings

To access the **Settings** menu , select **Menu / Settings** and then press OK. To set the basic properties, select Settings / Phone settings in the main menu of the phone. You now have several setting options: Time and date, Language settings, Automatic power on and off, Wallpaper settings, Contrast, Backlight, Keypad backlight time

The the following menu is available:

Profiles, Call settings, Phone settings, SOS settings, Security, Speech settings, Connect, Reset settings (password 0000)

Connecting to a computer

The phone is equipped with a standard Type-C connector, which is used for both charging and connecting to a personal computer.

Requires Windows 2000, XP, Vista, 7 or higher. If you are using a different operating system, you may need to use special drivers.

Transferring files between your phone and PC

If you want to transfer files to/from your phone, connect your phone to your computer using a Type-C cable (not necessarily included) and select "Mass storage." You can now use your computer to access the storage on your phone and transfer files between your computer and phone.

Other connection modes

If you want the phone to only charge when connected to a computer, press the left function button **OK** after connecting the cable.

Your phone may differ from the instructions at due to different software versions. Some menu items may not have a Czech translation for technical reasons. If the actual status of your phone does not correspond exactly to the instructions, follow the actual situation on your phone.

Safety and ecology



Used electrical equipment

The phone is an electrical appliance. This means that it cannot be treated as normal household waste.

Never dispose of your old phone in normal household waste! After use, it must be taken to an appropriate collection point where it will be recycled or disposed of in an environmentally friendly manner. Failure to comply with these instructions is illegal. This product may contain substances that are hazardous to the environment – proper disposal is important for its protection.



Battery disposal

Used batteries and accumulators do not belong in regular municipal waste!

They may contain substances that are harmful to the environment. Take the battery to an appropriate collection point, where it will be disposed of in an environmentally friendly manner. Do not throw the battery into a fire or expose it to temperatures above +60 °C. This could cause an explosion or fire.

Disposal of used batteries contrary to these instructions is illegal!

Warranty and service

- Mobile phone warranty: 24 months
- Battery warranty: 6 months

Parameters

GSM band	GSM: 900/1800 MHz WCDMA: 2100 MHz LTE-FDD: B1/B3/B7/B8/B20
Dimensions	125*60*13,5mm
LCD	Color 2.31"
Battery	1600mAh (Li-ion)

DECLARATION OF CONFORMITY

WINNER GROUP-WG hereby declares that the WINNER WG20C 4G model complies with Directive 2014/53/EU ().



EU Declaration of Conformity: www.winner-mobile.com

Network charger included with the product:

Manufacturer: Shenzhen EAST SUN ELECTRONIC CO., LTD., Building B, No. 88, Xingye Road One, Fenghuang First Industrial Park, Fuyong Sub-district, Baoan District, Shenzhen City, Guangdong Province. CHINA

Model identification: DCS37-0500550, Input voltage/current 100–240 V / 0.3 A, AC input frequency 50/60 Hz, Output voltage/current 5.0 V / 0.55 A, Output power 2.75 W, Average operating efficiency > 68.95 %, No-load power consumption < 0.10 W



WINNER GROUP - WGL, 3rd year on of age
~~Žilina 997~~
739 91 Apple
CZ26788357

ICO: 26788357
DIČ: CZ26788357
Tel.: +420 724 617 276
www.winner-wgl.cz
wgl@winner-wgl.cz

EU DECLARATION OF CONFORMITY



Manufacturer:

WINNER GROUP – WGL, s.r.o.
~~Žilina 997~~
739 91, Jablunkov
DIČ: CZ26788357

Product identification:

Product:

Cellular phone

Model:

WG20C

This declaration of conformity is issued under the sole responsibility of the manufacturer.

The above-described subject matter of the declaration is in compliance with the harmonisation legislation of the European Union

- **2014/53/EU ~~Radio Equipment Directive (RED)~~**
- **2011/65/EU ~~European RoHS2 Directive~~**

References to the relevant harmonised standards that have been applied or to the specifications by reference to which conformity is declared:

RED Article 3.1.a-protection of health and safety of persons and domestic animals protection of property

EN 50360:2017
EN 50663:2017
EN 50566:2017
EN 62209-1:2016
EN 62209-2:2010+A1:2019

EN 62368-1:2014+A11:2017

RED Article 3.1.b-adequate level of electromagnetic compatibility (EMC)

ETSI EN 301 489-1 V2.2.3
ETSI EN 301 489-17 V3.1.1
ETSI EN 301 489-19 V2.1.1
Draft ETSI EN 301 489-52 V1.1.0
EN 55032:2015
EN 55035:2017

RED Article 3.2 - efficient use of radio spectrum

ETSI EN 301 511 V2.5.1

ETSI EN 301 908-1 V13.1.1
ETSI EN 301 908-2 V11.1.2

ETSI EN 301 908-1 V13.1.1
ETSI EN 301 908-13 V13.1.1

ETSI EN 300 328 V2.2.2

ETSI EN 303 413 V1.1.1

ETSI EN 303 345-1 V1.1.1
Draft ETSI EN 303 345-3 V1.1.0

RoHS

IEC 62321-3-1:2013

IEC 62321-5:2013

IEC 62321-4:2013+A1:2017

IEC 62321-7-1:2015

IEC 62321-6:2015

IEC 62321-8:2017

Representative of WINNER GROUP-WG, sr.o.:

Jan Walica, company executive

In Jablunkov, on October 22, 2022


WINNER GROUP-WG, s.r.o.
Zna 997, 739 91 JABLUNKOV
Číslo účtu: 2570021011 účetní číslo: 00000001
Phone: 602 340 700 Mobile 724 437 278

signature



Warranty card

Model: _____

Serial number (EAN, IMEI): _____

Seller:

Sale date: _____

Service actions:

1. service: _____

2. service: _____

3. service: _____